



Locatie:

Vrijthof square, Maastricht, Limburg Province
X 176.214 , Y 317.741 (national coordinates)
=50°B050'59.98"N , 5°B041'20.09"E
(European coordinates)

1 Organisation, target groups and environment

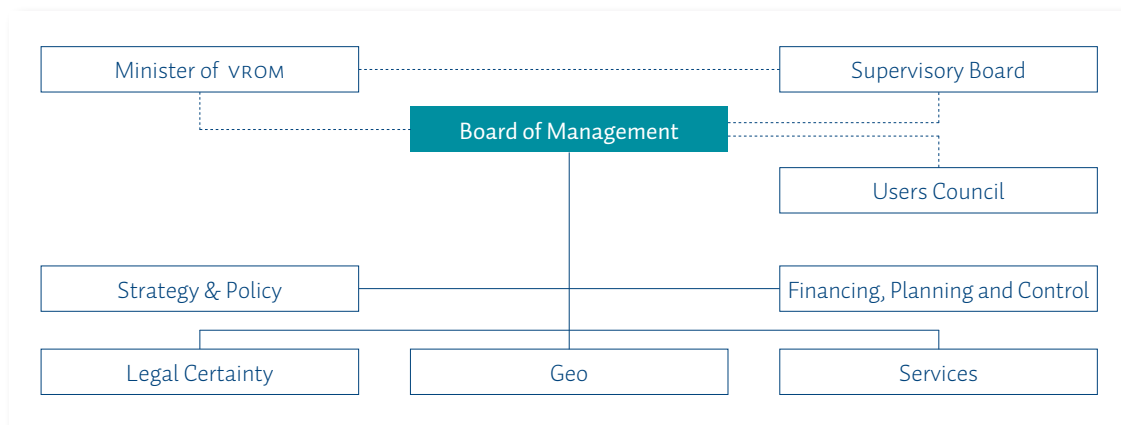
This is an introductory chapter describing how the Kadaster organisation is structured. It also introduces the target groups and the factors in the environment that co-determine the course taken.

1.1 Organisational structure

The organisational structure of Kadaster is in line with that of large companies. This applies in particular to the Board of Management, the Supervisory Board (which is similar to a company supervisory board) and the relationships between those bodies. As provided for in the Dutch Land Registry (Organisation) Act, each of these bodies is assigned its own responsibilities. The organisation also includes a Users Council consisting of representatives of the fifteen principal customer groups.

Kadaster has been a Non-Departmental Public Body (zBO) since 1994. This means that Kadaster is a legal entity under public law that carries out its statutory tasks independently and is accountable in that regard to the Minister of Housing, Spatial Planning and the Environment (VROM).

Kadaster has followed the organisational structure shown below as regards internal reporting since 1 January 2006. The new organisational structure has been fully in place since the beginning of 2008 [see also 4.1].



Five directorates operate under the Board of Management. The Legal Certainty and the Geo Directorates deal with the primary production process. The Legal Certainty directorate is responsible for the legal registration processes and for advising on land use and land development. The Geo Directorate is responsible for surveying activities (measuring and updating the cadastral map), maintaining the National Triangulation Network and registration of ships. The former Mapping Agency and the Large-Scale Base Map of the Netherlands Department were combined in 2008 to form the Geographic Information Department within the Geo(graphic) Directorate.

The Board of Management and the two production directorates are supported by the Services Directorate. Provision of services includes internal services (personnel, financial, facilities, legal and communication), IT services, project management and customer services (front office, marketing and account management).

The Board of Management is further supported by the Strategy and Policy Directorate for the long and medium-term strategy and by the Financing, Planning and Control Directorate with regard to the operational management.

Kadaster had 13 branch offices at the end of 2008. Kadaster's headquarters is located in Apeldoorn.

1.2 Target groups

The property market (notaries, estate agencies and banks) has always been Kadaster's most important customer group. The real estate market is of vital economic importance and the public registers and cadastral registration system constitute a solid base for that market. In addition to the primary partners in the property sector, there is a wider group of customers interested in Kadaster's property-related information, mostly as part of the broader need for information in relation to housing or real estate. This group includes construction companies, engineering firms, market research companies and private individuals, among others.

As regards geographic information and land development, public authorities (the national government, the provinces, the municipalities, the water boards) are the main customers. Other relevant sectors include public order and safety, defence, spatial planning and water management.

Kadaster works increasingly with other parties in order to meet the needs of society, both inside and outside the Netherlands. Inside the Netherlands, local authorities, especially municipalities, are major partners. Kadaster also collaborates with the scientific world and the business community. Outside the Netherlands, we work with European sister organisations, as well as the United Nations and World Bank, among others, in the fight against poverty.

1.3 Environment

The Netherlands is densely populated and makes intensive use of its land. Consequently, stringent requirements are imposed on the provision of geographic information and the services required for real estate transactions. For these purposes Kadaster provides basic, up-to-date facilities with optimum reliability at the lowest possible cost.

The extent to which Kadaster's services and products are used largely depends on the development of the property market. In 2008 Kadaster was clearly confronted with the consequences of this dependence. As a result of the economic crisis, the workload of deeds and mortgage documents to be registered fell considerably, and the end of this fall is still not in sight.

The world of geographic and topographic information is constantly shifting, which is why Kadaster has to continually adapt to these movements. Society places heavy demands on the provision of services, and rightfully so. Information must be reliable and has to provide legal certainty. The speed of information provision has to constantly increase, irrespective of time and place. The nature and scope of the demand are also changing: multiple use of space, international information exchange and the emergence of key registers are examples of these changes. These registers are linked to each other so that the data is accessible in context.

In addition to data, Kadaster also provides advice on land development and in that way it responds to the need to obtain an insight into the consequences of various alternatives, even in the early stages of the planning process. Examples include infrastructure routes, restructuring of industrial estates and mapping out available locations. The commissioning parties involved greatly value Kadaster's independent position and its expertise as regards 'traditional' land use, which is deployed in these cases in a wider manner. These developments and the expansion of tasks have consequences for financing, management and operational activities. Kadaster is continuing its development in order to be the supplier of real estate and geographic information in the Netherlands, leading in Europe.

