

An aerial photograph of a residential neighborhood, showing houses, streets, and green spaces. A large, semi-transparent teal circle is overlaid on the image, centered on a green lawn area. The text is positioned within this circle.

Kadaster

The heart of real estate and geographic information

Long-Term Policy Plan 2012-2016

Key Targets 2012

kadaster



To be where you expect us to be: at the heart of real estate and geographic information

Over six years ago we set course. We want to be of value to society. Our goal is to gather and register data as efficiently as possible. And make it easy to access.

Part of our vision has already become reality. In addition to the Key Registers Cadastre and Topography, we now also manage national IT facilities with information relating to subjects such as addresses, buildings and the locations of cables and pipelines. Automated systems have not only helped us streamline our organisation in terms of the number of branch offices and staff. They have also made our information easier to access.

Last year we began to intensify the focus on our customers. Gearing our knowledge and operational processes to their demands. The increased awareness of the demands has enabled us to further customise our services.

When it comes to **acquisition and registration** of data, we aim to offer the best possible quality at the lowest possible cost. That means increased automation in order to offer even more efficient, faster and better services. It also involves modifying how we deploy our workforce and resources according to changes in the workload in an economy that remains unstable. In terms of **information provision**, our strategy is to offer a strong basic range of products to a wide range of customers. Especially online, so that our customers can find what they are looking for quickly and easily. The data provided is easy to link up and apply. Sometimes customers have more complex requirements which are not satisfied by our basic products. In that case, we offer **customised services and advice**. Ranging from route plans to district-development support.

Wherever possible, we join forces with public and private external partners. In order to pool knowledge and opportunities. All the while, the quality and continuity of services remain our primary concern.

For 2012, these core principles will remain unchanged. We have now further enhanced the focus by formulating three strategic goals for the years ahead.

The long-term goals

Facilitate public real estate and geographic information

We will intensify our emphasis on easy access to real estate and geographic information. We will work together with other government agencies to achieve this goal. Doing so, we aim to avoid the same information being stored at different locations. Cooperation with other agencies will also enable us to organise computer systems in such a way that they can be shared efficiently. Single party acquirement, multiple party use. Over time, a single, customer-friendly point of contact will emerge for real estate and geographic information. Easy to use, gathering all relevant information together in a coherent manner.

Leverage legal certainty for real estate

Our data must be an accurate reflection of legal reality. When you use one of our systems to retrieve the mortgage data on a particular residence, you want information you can rely on about the actual legal situation at this moment in time. Even if the mortgage was changed only a day earlier. In other words, changes to the data must be processed quickly and accurately. We therefore aim to further improve both the quality and speed of our services.

Fulfil our social responsibility

We are keenly aware of our responsibility, as a public organisation, to perform our statutory tasks in the interests of society. Satisfying our customers remains our main motivation. We will continue to devise smarter and more efficient ways to organise our operations: as broad as possible in terms of activity range, as compact as possible in terms of set-up. We are intensifying collaboration with other parties both in the Netherlands and in other countries in order to achieve these aims. We will ensure that we do not duplicate any of our work, implementing sufficient automation to reduce operating costs. In addition, we will guarantee that our employees make full use of their knowledge and talents.

KADASTER BOARD OF MANAGEMENT AND DIRECTORATE

Based on the above, what are the key targets for 2012?

The key targets for 2012

IMPROVED REGISTRATION: IMPROVED EFFICIENCY AND COMPLETENESS

Together with civil-law notaries and mortgage lenders, we will further promote the registration of sales contracts and mortgage deeds via automated and semi-automated systems. We also want to promote the registration of transfers of ownership due to the expiry of limitation periods and in cases of inheritance.

PROVISIONAL BOUNDARIES: PROVIDING LEGAL CERTAINTY MORE QUICKLY

When part of a parcel is purchased, this creates a sub-parcel in our register without any precise identification of boundaries. By collaborating with civil-law notaries and professional landowners, we will promote a new method of parcel division. We will then register envisaged boundaries first of all as provisional boundaries. Once the transfer of ownership has occurred, the parcels can then be permanently registered as separate parcels.

OPTION TO REGISTER 3D DRAWINGS: MAKING OWNERSHIP CLEARER

There is very little open space in the Netherlands. And so there is a tendency to build more higher buildings. As a result, clearly dividing up ownership has become an increasingly complex matter. We are working on regulations to allow the registration of 3D drawings to clarify legal status.

SHARING SERVICES: INCREASING THE EFFICIENCY OF SERVICES

The 'Public Services Mapped Out' (PDOK) programme will store all public geographic information at a single online location. The same location where the Key Registers Cadastre, Topography, and Addresses and Buildings will be found in 2012. We are also involved in the development of the Geographic Shared Service Organisation to share the task of acquiring and managing geographic information across government.

LINKED KEY REGISTERS: PROMOTING GOVERNMENT STREAMLINING

Starting in 2012, address information from the Key Register Addresses and Buildings will be entered into the Key Register Cadastre. Also the national IT facilities for the Key Register Large-Scale Topography will be placed under Kadaster management. Different types of data will then fall under the same management.

NETHERLANDS' GEOGRAPHIC INFORMATION: INTERNATIONAL GEOGRAPHIC INFORMATION The Netherlands aligns its geographic information facilities with other European countries. Naturally, PDOK complies with the European geographic data directive INSPIRE. After the successful pilot project to test the transfer of ownership of Spanish property from the Netherlands, Kadaster wants to expand the pilot to include other countries in 2012.

PROMOTING THE USE OF GOVERNMENT DATA: BROADENING APPLICATIONS

Starting in 2012, the information in the Key Register Topography will be provided free of charge. Kadaster expects to see more frequent use of the register and will continue to provide advice about the correct way to use our data in your work processes. We also plan to introduce a new, faster form of reallocation. In this way, our data can help to improve the structure of agricultural holdings.

The heart of real estate and geographic information

Our mission

Kadaster maintains records of who has rights to land and buildings and of the characteristics of the land and buildings concerned. We do the same for ships and aircraft.

This prevents any misunderstandings about who owns what. In addition, we provide an optimum infrastructure for geographic information. Our data is available at the lowest possible price.

Our core values

We base our activities on our core values of openness, certainty and ambition. These values guide our choices and behaviour. They help us to continue doing the things we do well and continue developing in areas where there is still room for growth.

Questions or comments regarding the Long-Term Policy Plan can be e-mailed to: meerjarenbeleidsplan@kadaster.nl.

www.kadaster.nl

